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Secretary to the Government of India

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Dear PK

As you are aware the National Urban Transport Policy 2006 envisages to recognize that people occupy centre-stage in our cities and all plans would be for their common benefit and well being. The objective of this policy is to ensure safe, affordable, quick, comfortable, reliable and sustainable access for the growing number of city residents to jobs, education, recreation and such other needs within our cities.

2. It has been noticed globally that buses continue to play major role as far as public transport is concerned in most of the cities. This Ministry has been emphasizing upon improving the quality of City Buses and City bus service to the level so that it replicates "metro experience on the bus" and it can be sold to public as a 'Branded Product'. While to improve the quality of buses, this Ministry has come out with urban bus specifications, it has been noticed that bus stops are either generally not available or are of different heights. In the Urban bus specifications, the lowest step has been fixed at 400 mm. As such if all the bus stops are of 400 mm floor heights, it will provide stepless entry in the low floor (400 mm floor height) buses thereby making them physically challenged friendly. The semi low floor buses (650 mm floor height) are also going to have arrangement of ramp to bring down to 400 mm floor height so that these buses are also physically challenged people friendly. It is, therefore, essential that all the bus stops are made with uniform floor height of 400 mm in the country.

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3. I, would, therefore, advise you to direct the concerned Departments to take necessary action towards construction of 400 mm floor height platform at all the bus stops within one year for ordinary city bus service. However, for BRTS, the height would be governed by the principle of level boarding and alighting.

With regards,

Yours sincerely,



(Sudhir Krishna)

To

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